Taxonomy & Tags



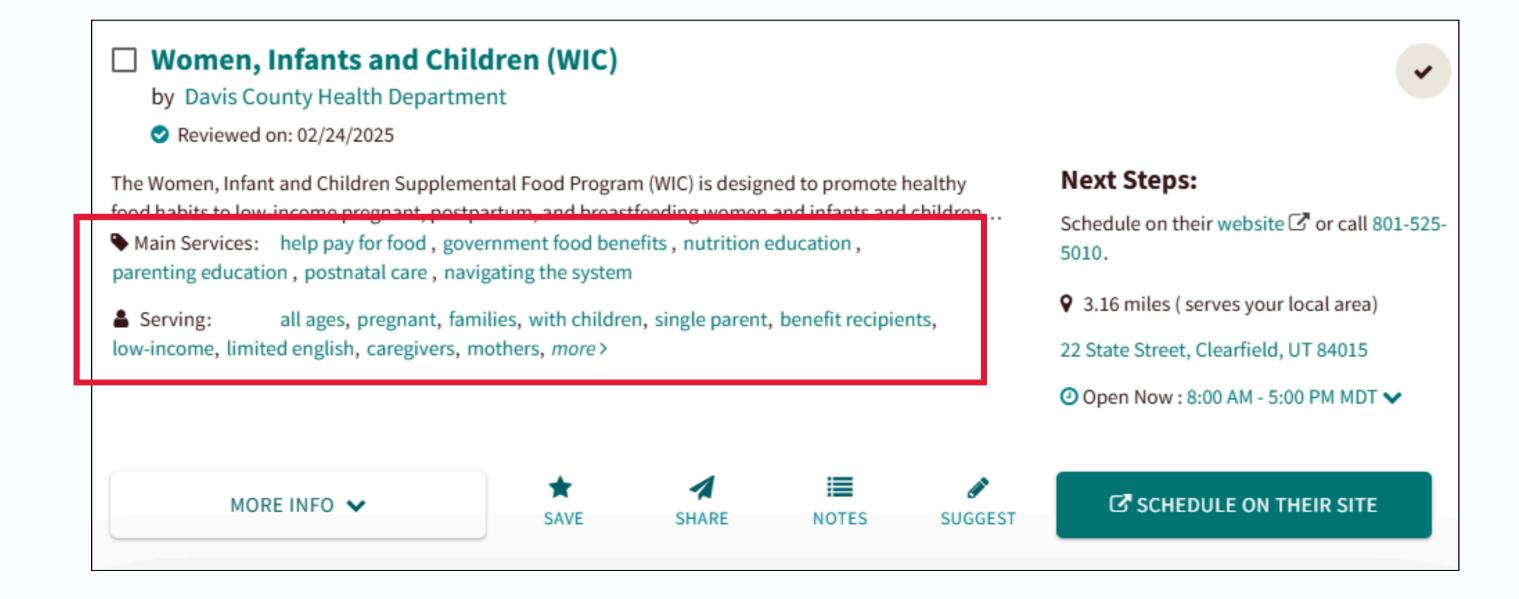
Taxonomy

Taxonomy: classifying or grouping similar items

 Provides a system to tag programs so providers and the community can find appropriate services

Search Tags

Every program has search tags that make it easy for people to find that program.



Categories



Main Services (human services)

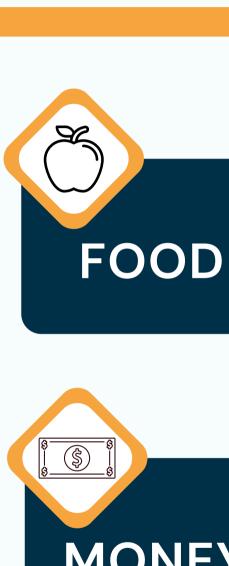
 Offered by government or charitable organizations and include things such as housing, food pantries, or counseling services



Serving (human situations)

 Ways of describing attributes of a person that could help them find programs they are looking for such as veterans, disability, or older adults

Main Services Common Categories















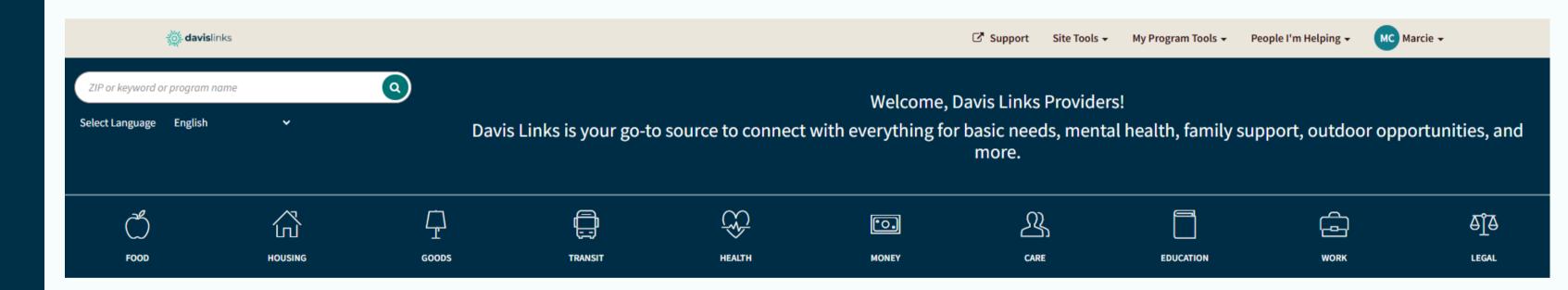






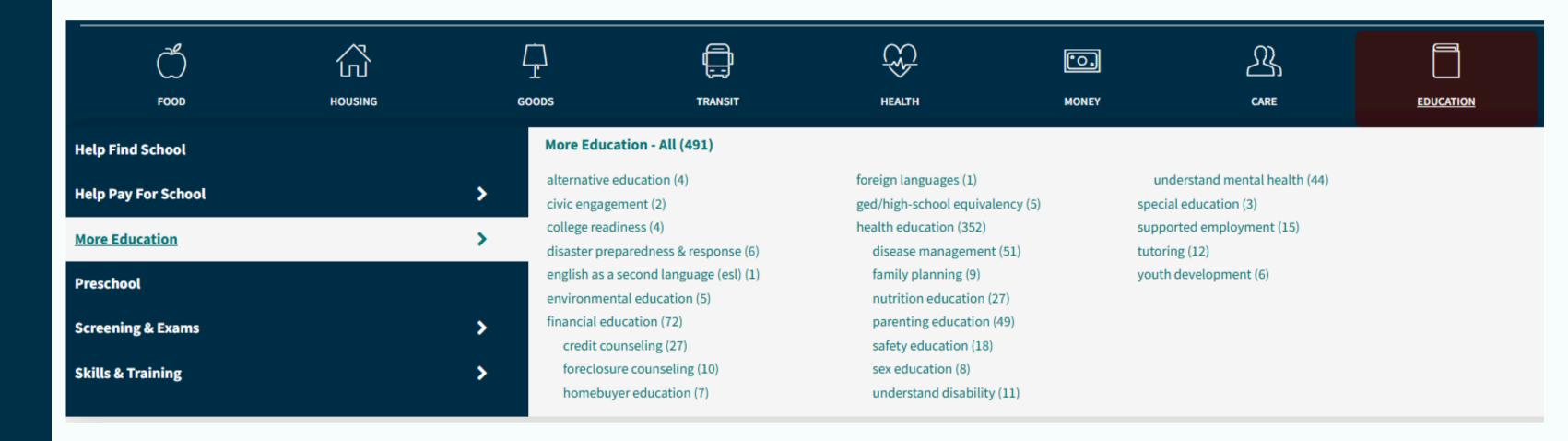
Main Services Categories

Service tags populate the main category menu and make it easy to search for programs.

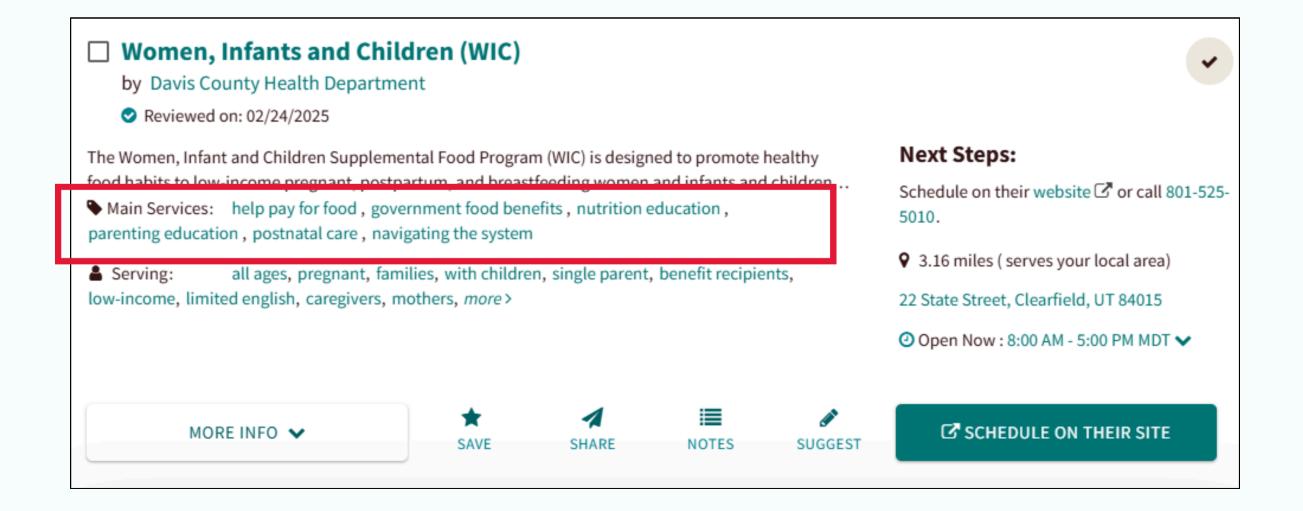


Main Services Categories

Each category includes a menu with more descriptive services.



- Main services tags are selected when a program card is created or edited
- Up to 15 tags can be selected

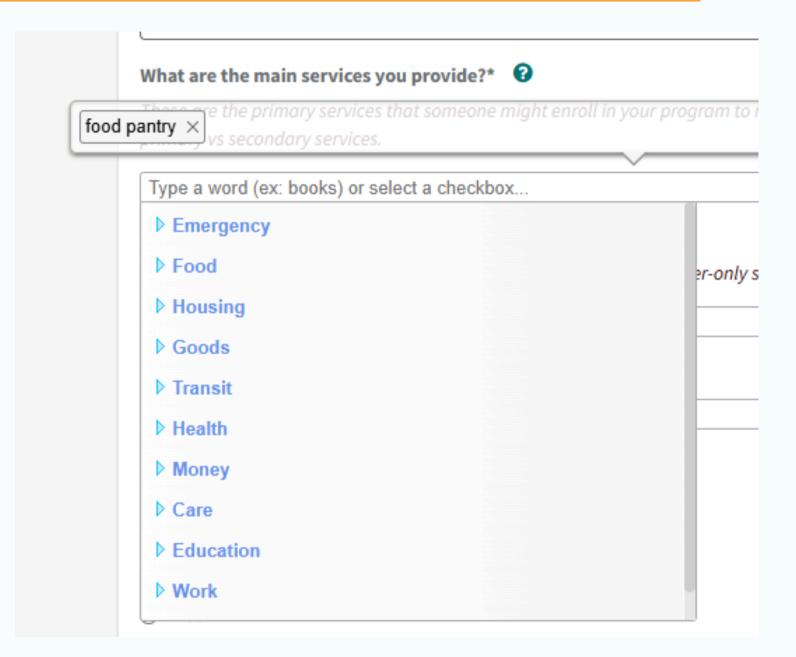


Tags can be selected for main services and secondary services an organization provides.

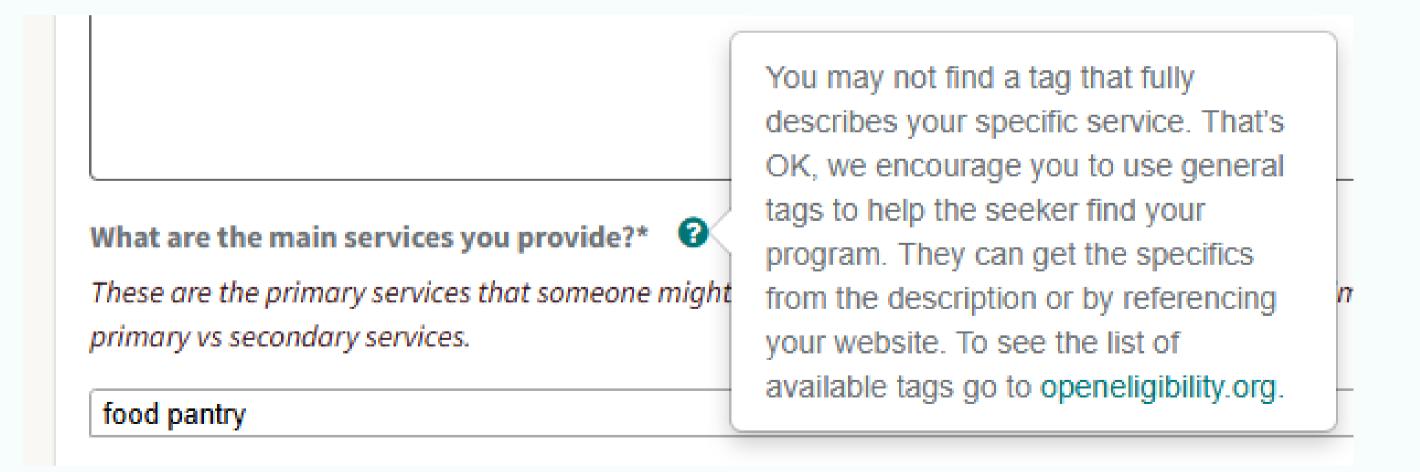
- Main services: primary services that someone might enroll in a program to receive
- Secondary services: any other services besides the main services (not taken into account in a search)

What are the main services you provide?*				
These are the primary services that someone might enroll in your program to receive. For example, imagine a job-skills program that provides a free lunch. Skills & Training is their primary service, meals are not. See more details about primary vs secondary services.				
food pantry X 🔻				
What secondary services do you provide? ②				
This is any other service besides your main services, such as be member-only services, perks of enrollment, or additional help you might be able to provide. People on our site might use these tags to decide between similar programs.				
Please select ▼				

Same menu of tags is used for main and secondary services.



Use general tags since seeker can get specifics from description or organization website.



Tag Hierchy: Parent/Child

There are different levels of service tags.

Parent: broad category

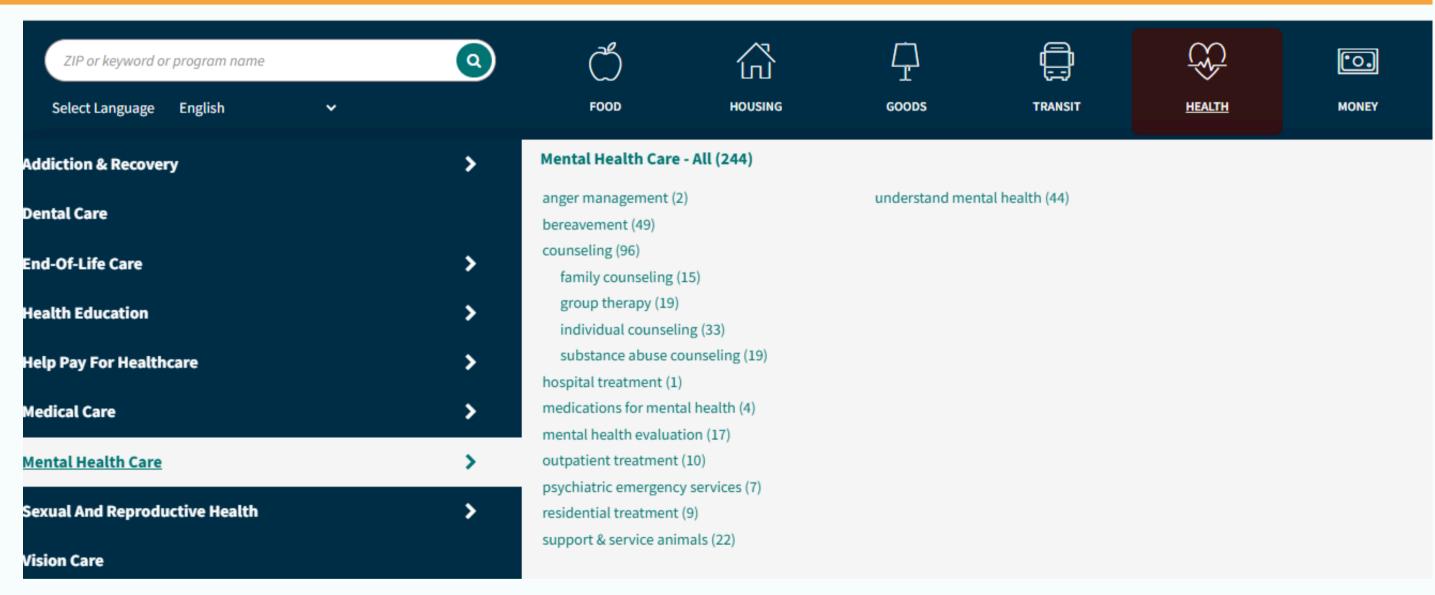
Child: tags underneath the broad

category

- Mental Health Care (parent)
 - Anger Management (child)
 - o Bereavement (child)
 - Counseling (child)

If you search for a child tag, you will only see programs with that tag. However, if you search for the broader parent tag, the search results will show programs with the parent tag, as well as any programs that have the child tags.

Tag Hierchy: Parent/Child







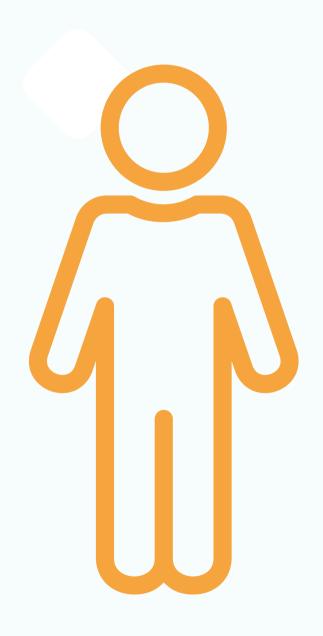
Main Services

List of available tags:

https://auntbertha.atlassian.net/servicedesk/customer/portal//article/2557345845?src=-405606864

https://go.findhelp.com/hubfs/Partnerships/OpenEligibilityProject.pdf#faq

Serving Tags



- General
- Age Group
- Armed Forces
- Citizenship
- Justice Involvement
- Disability
- Disaster Victims
- Education
- Emotional State
- Employment
- Gender & Identity
- Guardianship
- Health

- Household
- Housing
- Income
- Insurance
- Language
- Mental Health
- Race/Ethnicity
- Role
- Substance Dependency
- Sexual Orientation & Identity
- Survivors
- Urgency

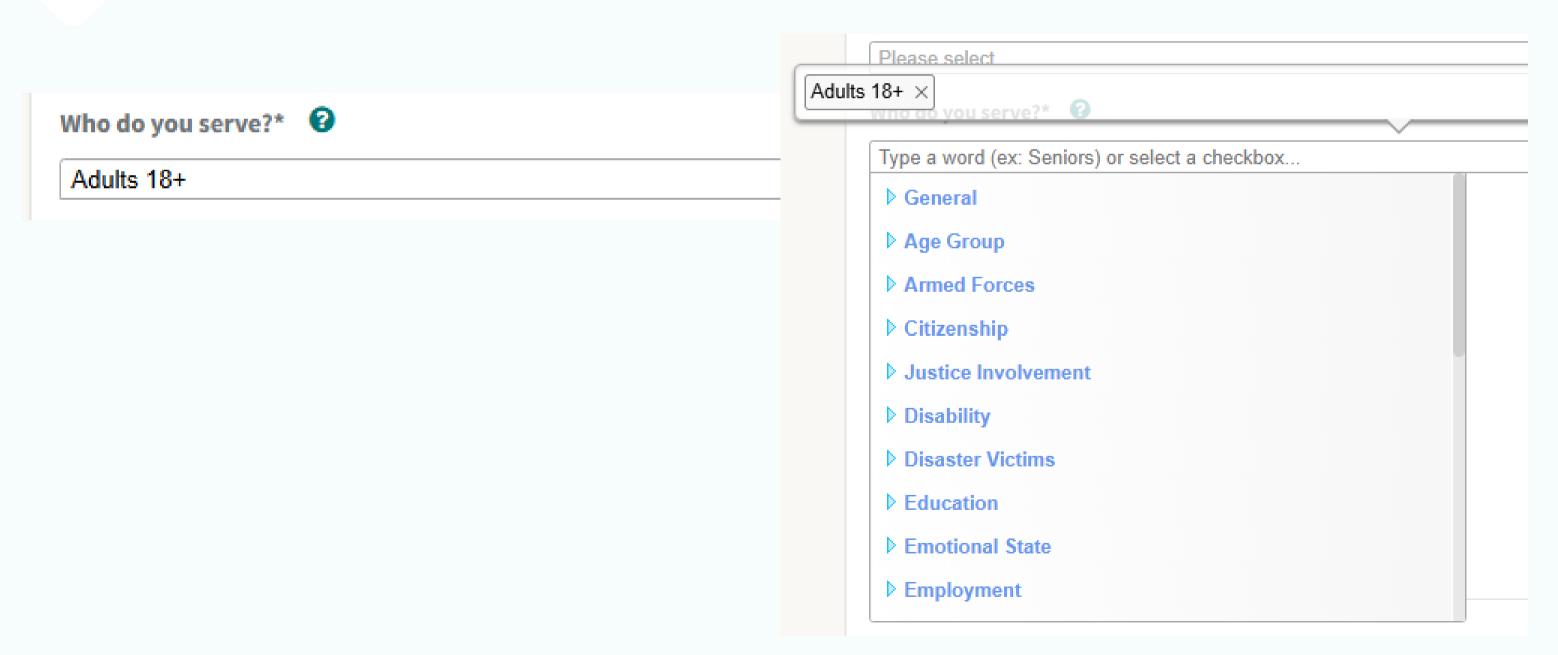
Serving Tags

Serving tags populate the personal filters menu.

Personal Filters •	① Prog	ram Filters 🔻	② Income Eligibility
Age Group	General	Household	Substance Dependency
☐ infants: 0 months - 1 year	anyone in need	families	substance dependency
□ toddlers: 1 - 2 years□ preschoolers: 3 - 4 years□ school-aged children: 5 - 12 years	Guardianship ☐ foster youth	☐ single parent	☐ alcohol dependency
		☐ with children	☐ dual diagnosis
		☐ individuals	opioid dependency
□ children: 2 - 12 years	Health	Hausing	☐ smoker
□ teens: 13 - 19 years	☐ alzheimers	Housing	Survivors
☐ young adults: 20 - 30 years	☐ autism	home owners	abuse or neglect survivors
adults: 31 - 54 years	cancer	☐ home renters	adult cancer survivors
seniors: 55 years+	☐ all cancer types	homeless	all cancer survivors
	☐ bladder cancer	☐ near homeless	□ childhood cancer survivors
Armed Forces	☐ brain stem glioma	Income	domestic violence survivors
active duty	☐ brain tumor	☐ benefit recipients	☐ human trafficking survivors
national guard	☐ breast cancer	☐ low-income	natural disaster survivors
veterans	☐ cervical cancer		sexual assault survivors
Citizenship	☐ colon cancer	Insurance	□ trauma survivors
☐ immigrants	☐ colorectal cancer	□ underinsured□ uninsured	☐ young adult cancer survivors
refugees	 endometrial cancer 		young addit cancer survivors
undocumented	☐ germ cell tumor	Justice Involvement	Urgency
	☐ head & neck cancer	criminal justice history	emergency
Disability	☐ hodgkin lymphoma	☐ in jail	☐ in crisis
all disabilities	☐ leukemia	je	
deaf or hard of hearing	☐ liver cancer	Language	
developmental disability	☐ lung cancer	☐ limited english	
intellectual disability	☐ lymphoma	Mental Health	
learning disability	ovarian cancer	all montal health	

Serving Tags

- Selected when a program card is created or edited
- Many tags can be selected, not limited to 15



Reminder

Use the description box for services and information that cannot be found in the tag list.

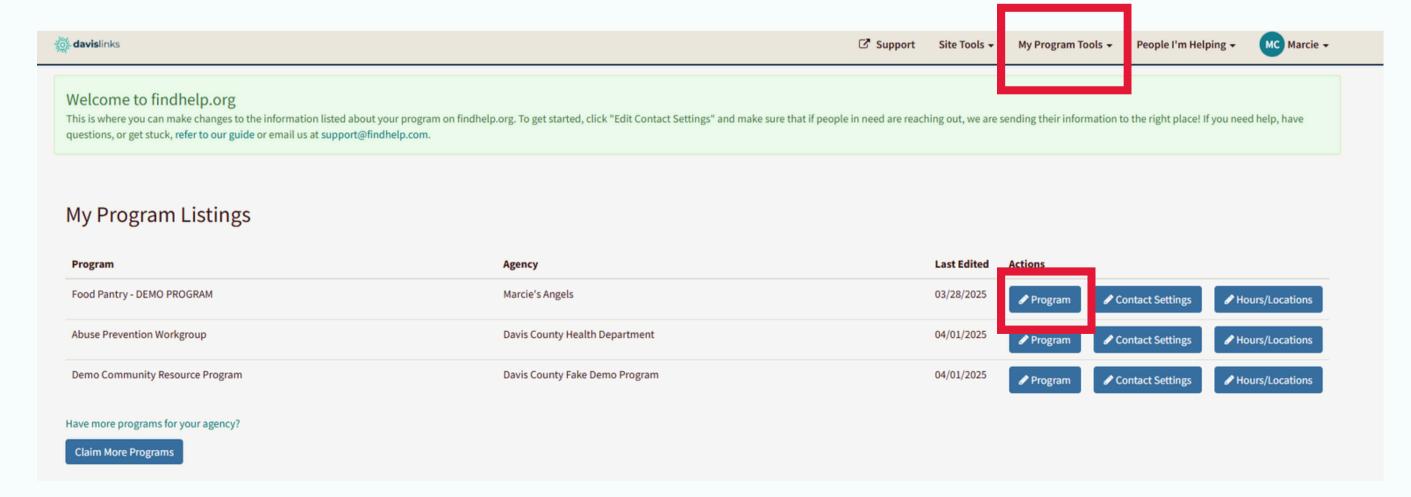
Program Description:*

This is a Demo Program for Davis County's Davis Links training and demo purposes. It is not a real program and cannot be used to help real people with real needs. Please do not use this program for anything except demos and training. The program cannot be used to provide real services.

Edit Tags

Program cards can be edited after you have claimed the program.

- Navigate to My Program Tools > Edit Program Listings
- Select "Program" button for the program card you want to edit
- Save changes by selecting "Save and go back" button



Questions?

Support email:

davislinks@daviscountyutah.gov