

## RETAIL GUIDANCE

(Including grocery stores, pharmacies, convenience stores, libraries)

### Utah Leads Together

For more information, visit: [coronavirus.utah.gov/utahs-health-guidance-system/](https://coronavirus.utah.gov/utahs-health-guidance-system/)

As the community moves through phased risk guidance, we encourage you to continue to implement protective measures to slow the spread of COVID-19 in our community. We understand that each facility is unique and operates under different circumstances. The guidance does not address every situation. Adaptation may be needed for your setting. Please work with your employees and patrons to implement the following:

#### SPECIFIC GUIDANCE FOR GROCERY & PHARMACY

- Separate order and delivery areas to keep customers from waiting too long in confined areas together
- Self-serving food areas follow guidelines [General Business Guidance](#); does not apply to fresh produce
- Gravity-fed bulk bins are permitted; self-serve good items including bulk bins or self-service cases where food is exposed or unprotected are not permitted; individually packaged bulk items are encouraged; otherwise, personnel to monitor and sanitize touch points of bulk items at a set frequency based on utilization
- Allow individuals to bring their own reusable bags
- For more guidance from the Centers for Disease Control & Prevention (CDC), visit: [What Grocery & Retail Workers Must Know About COVID-19](#)
- Consider waiving prescription delivery fees for individuals at higher-risk

#### PHYSICAL DISTANCING

- Resume to normal patron capacity if physical distancing guidelines can be maintained
- Maintain signage to remind and help individuals stand at least 6 feet apart, including in store check-out lines
- Implement one-way aisles to support 6-foot distancing

#### CLEANING & HYGIENE

- Assign an employee to disinfect carts and baskets regularly
- Follow any other standards recommended by Centers for Disease Control and Prevention (CDC), Utah Department of Health, and Davis County Health Department

## EMPLOYEE & PATRON SAFETY

- Face coverings should be worn by employees and patrons for interactions that take place within a 6 foot distance
- Create a safe environment for customers and staff with frequent reminders on hygiene and social distancing
- Set an established daily window of time for individuals at higher-risk to enter without pressure from crowds
- Make hand sanitizer readily available to customers and employees (e.g. at check out, counters and entrances, etc.)
- Monitor employees for symptoms
- Exclude all employees who are sick (e.g., cough, fever, shortness of breath) from working
- Employees who develop COVID-19 symptoms or get sick while at work should be separated from other employees/customers immediately and sent home; immediately clean and disinfect areas the sick employee visited
- Prohibit employees who have been instructed to isolate or quarantine from working until given health department clearance
- Deliver products through curbside pick-up or delivery for populations at higher-risk when possible
- Consider installing a clear plastic partition between cashier and customer where it is not possible to maintain 6 feet of distance
- Adhere to Individual Guidance and General Business Guidance

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Thank you for your patience and cooperation during this COVID-19 pandemic.  
Feel free to contact the Davis County Health Department with any questions at 801-525-5128.