

RETAIL GUIDANCE

(Including grocery stores, pharmacies, and convenience stores)

Utah Leads Together

For more information, visit: coronavirus.utah.gov/utahs-health-guidance-system/

As the community moves through phased risk guidance, we encourage you to continue to implement protective measures to slow the spread of COVID-19 in our community. We understand that each facility is unique and operates under different circumstances. The guidance does not address every situation. Adaptation may be needed for your setting. Please work with your employees and patrons to implement the following:

SPECIFIC GUIDANCE FOR GROCERY & PHARMACY

- Separate order and delivery areas to keep customers from waiting too long in confined areas together
- Only make bulk items available if they are individually packaged
- Consider waiving prescription delivery fees for high-risk individuals
- Allow individuals to bring their own reusable bags
- For more guidance from the Centers for Disease Control & Prevention (CDC), visit: [What Grocery & Retail Workers Must Know About COVID-19](#)

PHYSICAL DISTANCING

- Normal patron capacity if physical distancing guidelines can be maintained
- Maintain signage to remind and help individuals stand at least 6 feet apart, including outside when in line, and in store check-out lines
- Implement one-way aisles to support 6-foot distancing

CLEANING & HYGIENE

- Assign an employee to disinfect carts and baskets regularly
- Follow any other standards recommended by Centers for Disease Control and Prevention (CDC), Utah Department of Health, and Davis County Health Department

EMPLOYEE & PATRON SAFETY

- Face coverings should be worn by employees and patrons for interactions that take place within a 6 foot distance
- Create a safe environment for customers and staff with frequent reminders on hygiene and social distancing

- Set an established daily window of time for high-risk individuals to enter without pressure from crowds
- Make hand sanitizer readily available to customers and employees (e.g. at check out, counters and entrances, etc.)
- Monitor employees for symptoms
- Exclude all employees who are sick (e.g., cough, fever, shortness of breath) from working
- Employees who develop COVID-19 symptoms or get sick while at work should be separated from other employees/customers immediately and sent home; immediately clean and disinfect areas the sick employee visited
- Prohibit employees who have been instructed to isolate or quarantine from working until given health department clearance
- Deliver products through curbside pick-up or delivery for high-risk population when possible
- Consider installing a clear plastic partition between cashier and customer where it is not possible to maintain 6 feet of distance
- Adhere to the Individual Guidance and General Business Guidance

Thank you for your patience and cooperation during this COVID-19 pandemic.
Feel free to contact the Davis County Health Department with any questions at 801-525-5128.