

RETAIL GUIDANCE

(Including grocery stores, pharmacies, and convenience stores)

Utah Leads Together 2.0: Moderate Risk

For more information, visit: coronavirus.utah.gov/utah-leads-together/

As the community begins the next phase of sustainable social distancing and businesses begin to re-open doors to patrons, we encourage you to continue to implement protective measures to slow the spread of COVID-19 in our community. We understand that each facility is unique and operates under different circumstances. The guidance does not address every situation. Adaptation may be needed for your setting. Please work with your employees and patrons to implement the following:

SPECIFIC GUIDANCE FOR GROCERY & PHARMACY

- Separate order and delivery areas to keep customers from waiting too long in confined areas together
- Prevent people from self-serving any food items that are ready to eat and are not prepackaged; this does not include fresh produce
- Only make bulk items available if they are individually packaged
- Do not allow individuals to bring their own bags, mugs, or other reusable items from home
- Consider waiving prescription delivery fees
- For more guidance from the Centers for Disease Control & Prevention (CDC), visit: [What Grocery & Retail Workers Must Know About COVID-19](#)

SOCIAL DISTANCING

- Maximum number of patrons must be such that a 6-foot distance between employees and patrons can be easily maintained
 - 1 person per 100 square feet
- Make regular announcements to remind customers to follow social distancing guidelines
- Maintain signage to remind and help individuals stand at least 6 feet apart, including outside when in line, and in store check-out lines
- Staff may only come closer than 6 feet to other staff and customers when accepting payment or delivering goods or services if wearing a face covering
- Implement one-way aisles to support 6-foot distancing
- Discourage bringing kids or strollers into stores, when possible

CLEANING & HYGIENE

- Assign an employee to disinfect carts and baskets after each use
- Provide hand sanitizer at checkout counters and entrance/exit
- Follow any other standards recommended by Centers for Disease Control and Prevention (CDC), Utah Department of Health, and Davis County Health Department

EMPLOYEE & PATRON SAFETY

- **Face coverings should be worn by employees**, ensure that face coverings are available
- Encourage patrons to wear face coverings whenever possible
- Create a safe environment for customers and staff with frequent reminders on hygiene and social distancing
- Monitor employees for symptoms
- Exclude all employees who are sick (e.g., cough, fever, shortness of breath) from working
- Employees who develop COVID-19 symptoms or get sick while at work should be separated from other employees/customers immediately and sent home; immediately clean and disinfect areas the sick employee visited
- Prohibit employees who have been instructed to isolate or quarantine from working until given health department clearance
- Deliver products through curbside pick-up or delivery
- Limit purchase quantities on certain goods that sell out quickly; this will help maintain ability to meet needs of patrons and limit crowds and lines
- Set an established daily window of time for high-risk individuals to enter without pressure from crowds
- Consider installing a clear plastic partition between cashier and customer where it is not possible to maintain 6 feet of distance
- Adhere to the Individual Guidance and General Business Guidance

Thank you for your patience and cooperation during this COVID-19 pandemic.
Feel free to contact the Davis County Health Department with any questions at 801-525-5128.